



Please complete the form below and return to:

BVB RETURNS
The Hop Kiln
Court Farm
Mansell Gamage
Herefordshire
HR4 7LE

YOUR DETAILS

Full Name

Telephone Number

Email Address

Order Delivery Address

ORDER DETAILS

Order Date

Order Number

We hope that you are completely happy with your purchase, however should you change your mind for any reason then we will refund any items returned to us in the original, saleable condition within 60 days, starting the day after the day on which the goods are delivered.

Unfortunately we don't offer a free returns service and the cost of returning your purchase to us must be covered by you.

You can use this form to return unwanted items, please complete and enclose with your return and send to the address above.

Returns are processed within 7 working days of arrival to us and a refund will then be issued via the same means as the initial order. Please be aware at very busy times such as New Year and following bank holidays, this processing time may be extended but will be no longer than 14 working days.